Learn to Skate Registration Guide 2024

This is an information guide to help Skate Oakville members navigate our registration process.

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Registration is online only

Skate Oakville will release the schedule for the upcoming season prior to registration. You will be able to locate the schedule on the front-page of the website at skateoakville.ca

Skate Oakville members who have been registered in one of our programs over the previous year will receive an email about registration before it opens. If you have never registered with us before, or it has been longer than a year, and you would like to receive this email please email office@skateoakville.ca

Please check your communication preferences by logging in and clicking "My Account" and "Communication Preferences." If you would like to receive emails from us, you must ensure these are selected.

Please always check the front page of the website for information regarding registration.

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Guide to Registration

First Time Registering

The following is meant for new members to Skate Oakville. Follow these steps if you have not skated with us before.

Step 1: Prior to registration create an account on skateoakville.ca by clicking "Member Login"

Note: Please create one account and add additional skaters (if you have multiple skaters) to your account. Do not create duplicate accounts. It is important your skater only has one account, otherwise we cannot accurately track your skater's progress.

I Have Registered Before

Step 1: Check your login credentials to ensure you can log into your account prior to registration.

Note: Do not create a new account. Please only have one account for your skater. If you have duplicate accounts, we cannot accurately track your skater's progress. Your skater will lose their

badges and stages if you set up a new account. Please click forgot password and follow the prompts if you forget your password. If you have questions or concerns regarding your account, please email office@skateoakville.ca

Step 2: Look at the schedule located on the front page of the website and decide on which programs you plan to register for.

Note: Have a couple of timeslots in mind because spots fill up quickly. Please ensure you are selecting the correct Learn to Skate program for your skater's age.

Skate Oakville will put your skater in the appropriate group based off their skating ability, all you must do is register for the session of your choice for the correct age category. Please see our website under "Skating Programs" and "Learn to Skate" for details about our programs.

Step 3: Closer to the date of registration, look at the registration page found under "Registration" and "Learn to Skate". Locate the program you would like to register for to familiarize yourself with the system.

Note: The date of registration will be posted on the front page of the website. Please look beforehand so you know when registration begins.

Step 4 Registration Day: On the date of registration, Skate Oakville recommends you register right away as spots fill up quickly. Log into your account on skateoakville.ca beforehand. Locate the registration page by selecting "Registration" followed by "Learn to Skate". When it is time, a countdown timer will display beside the program/class so you have an idea of when you will be able to register. Select the sessions you would like to register for. Select your skater and add the program to your cart. From here, checkout. You must sign off on our policies and pay in full.

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Tips:

- Any web browser is sufficient for registration, just ensure it is updated to its most recent version
- Decide which programs you would like to register for beforehand
- Let the page load, do not keep refreshing. Refreshing can cause further errors or delays.
- If you are on the registration page before registration has begun, a countdown timer will display beside the program/class so you have an idea of when you will be able to register.
- Please feel free to email the office with questions or concerns but **do not email the office asking us to reserve a spot, we cannot accommodate this request.** Programs are available on a first come first serve basis.
- We only allow online registration. There is <u>no</u> in person registration.